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Authentic Replacements

replacements.homecrest.com

Replacements from Homecrest Outdoor Living™

Homecrest Outdoor Living[™] offers authentic factory-made replacement slings, padded slings, cushions, touch-up paints and parts for many of our collections, past and present. Made right here in the U.S. at the same factory where your Homecrest patio furniture was originally manufactured, our replacements are unmatched in comfort, durability and value.

Just ask around, Homecrest customers are well aware of the longevity of our products, many consumers having had their Homecrest furniture for over 25 years old, and they are still using it with great satisfaction.

Comfort

Homecrest's slings and padded slings are ergonomically contoured to distribute body pressure evenly, providing long lasting comfort. The two layers of factory-tested fabrics on all Homecrest replacement slings provide additional comfort and support.

Durability

Uniquely constructed, two fabric/sling layers are used in all Homecrest's sling construction, providing nearly twice the UV protection to ensure a longer life for your outdoor furniture. Each seam on our genuine replacement slings, cushions and padded slings are sewn four times enhancing the strength and look of your replacement slings. The replacement sling material will usually last 4-7 years on average and can last as long as 10 to 15 with excellent care.

Value

Nothing beats the value of authentic Homecrest Outdoor LivingTM replacement slings, padded slings, cushions, touch-up paints and parts. With the variety of fabrics and slings available, as well as the unmatched comfort and durability of Homecrest's genuine replacements, there has never been a better time to update the look of your patio furniture.

Convenience

With authentic replacement slings, padded slings and cushions direct from the Homecrest factory there is no need to measure your seating. Just use our convenient Model ID guide at replacements.homecrest. com to determine which slings and parts you need and order online or contact your local dealer to purchase your replacements

Green

Healthy outdoor living means protecting the environment and today more consumers are interested in ecologically-friendly designs and products. Sturdy, durable outdoor furniture with a long lifespan is more appealing than "disposable" furniture meant to last only a few seasons.

FAQs | Replacements

replacements.homecrest.com

Q: Is it worth replacing the slings, padded slings, cushions and parts on my Homecrest Outdoor Living™ patio furniture?

Yes, updating or repairing your furniture with authentic replacement slings, cushions and parts from Homecrest Outdoor Living™ is a much more economical way to preserve the look of your patio furniture. Not only is it a great way to update your furniture with the latest fabrics and slings, it is also another way to reduce waste and protect the environment.

Q: How long will my replacements last?

The replacement slings, padded slings and cushions from Homecrest Outdoor Living™ will usually last 4-7 years on average, and can last as long as 10 to 15 with excellent care. The amount of exposure to UV rays and how often the furniture is cleaned can affect the life span of the slings, pads and cushion material.

Q: How do I measure my furniture for new replacement slings?

With authentic replacement slings, padded slings and cushions direct from the Homecrest factory there is no need to measure your seating. Just use our convenient Model ID guide to determine which slings and parts you need.

FAQs | Construction

replacements.homecrest.com

Q: How are Homecrest Outdoor Living™ replacement slings are constructed?

The Homecrest sling is constructed of a double layer of fabrics for unmatched comfort and support. The double layers are sewn together and then binding is sewn all the way around the sling. The seat/back metal frame is inserted into the envelope allowing the material to adjust on the frames based on height and weight of the individual.

Q: How are Homecrest Outdoor Living™ padded slings constructed?

Homecrest padded slings use multiple layers of fabric to create a unique and very comfortable product. Padded slings use two distinct layers of fabric with outdoor polyfill material sewn in between to create the padded effect. The top layer of a padded sling is your main fabric choice. The top layer or pretty layer can use a vinyl mesh or sling type fabric, or a Sunbrella canvas type fabric or any designer outdoor fabric available on the market. The solid color back layer of the sling uses a solid mesh fabric which gives the padded sling strength and durability. The top layer, outdoor polyfill and bottom vinyl mesh layer are sewn together to create your new Homecrest padded sling.

Q: How are Homecrest Outdoor Living™ replacement cushions are constructed?

Cushions are constructed using your favorite top fabric selection, several layers of outdoor polyfill or foam and the back solid mesh layer. Homecrest replacement cushions can be made of just about any type of outdoor fabric such as a vinyl mesh fabric commonly used for slings, a Sunbrella® outdoor fabric which has the look and feel of an interior fabric but is very durable for outdoor use. Many of the Homecrest replacement cushions have a pocket on the back and bottom that holds the cushion to the chair frame. Homecrest also includes this pocket on the back, just like the original cushion. If your original cushion has ties or button or a special treatment, we also replicate those details on the cushions we make or we have adopted a cushion that will appear different but will fit your original frame. With our extensive fabric selection, you can create a custom look with you front back and welt fabric combination.

Q: I currently have a sling chair, can I update it with replacement padded sling?

Yes, Homecrest padded slings and slings will work on many models available from Homecrest Outdoor Living™. To check the availability of seating options go to replacements.homecrest.com and click on the Model ID Guide.

Q: Are the replacements made by Homecrest[™] sewn on all sides?

The new custom made replacement slings you receive will have a 1" hem on the top and bottom and 1 1/2" hems on either side. We use a double needle seem on all 4 sides of the replacement sling material to insure a strong and long lasting seam.

FAQs | Ordering & Returns

replacements.homecrest.com

Q: Where can I get replacements for my furniture?

You can purchase replacement slings, padded slings, cushions, parts and touch-up paints at any authorized Homecrest Outdoor Living dealer or online at replacements.homecrest.com.

Q: Do you have slings, padded slings and cushions in stock and ready to ship?

No, all patio cushions offered by Homecrest™ are custom made-to-order but with a quick lead time you won't have to wait too long for your custom American made replacement slings, padded slings and cushions.

Q: How long will it take to receive my outdoor cushions?

All patio furniture cushions manufactured by Homecrest Outdoor Living[™] are custom made. Once you place your order for patio furniture cushions, your order will begin the production process and should ship to you within 3 to 4 weeks. Our skilled sewing staff will carefully cut and sew each patio cushion project to ensure quality and workmanship. Lead times may vary depending on the time of year.

Q: What is the return policy for custom made outdoor patio furniture cushions? Custom-made slings, padded slings and cushions are non-returnable and non-refundable if you do not like the fabric selection or because you ordered the incorrect part number. Custom slings, padded slings and cushions can be returned if there are defects in the material or workmanship.

Q: What is the warranty for replacement slings, padded slings and cushions? Homecrest offers a two-year warranty from date of purchase, against material defects and workmanship assuming you, the customer, provides proper use and care of the cushion. E-mail Homecrest Customer Service at info@homecrest.com if a warranty claim needs to be filed. Pictures of the sling, padded slings or cushions and proof of purchase will be required.

Q: I don't know my original model number, how do I order replacements? You don't need to know your original model number to order replacement slings from Homecrest Outdoor Living™. Just use our convenient Model ID guide at replacements.homecrest.com to determine which slings and parts you need.

FAQs | Installation

replacements.homecrest.com

Q: Are replacement patio slings hard to install?

Some people find patio sling installation a breeze while others find it a bit difficult. It's really depends on your comfort level with do-it-yourself projects using a few simple hand tools. On a scale of 1-10, replacement sling installation is about a 5 or 6. The average homeowner should have no problem disassembling their patio furniture and installing new slings. We provide some generic instructions on this website, which will give you a general idea of how patio chair slings are installed. Please read the instructions before placing your order to determine whether do-it-yourself sling installation is a project you want to tackle.

Q: Do I need any special tools to install my new slings?

This truly depends on the type of furniture you have. In addition to some simple hand tools that most homeowners already have, HomecrestTM supplies a sling tool with each sling order to assist you with assembling the sling to the frame. This tools enables you stretch the fabric back onto the frame.

Q: While assembling my new Homecrest furniture I noticed that a piece was missing. How do I get a replacement piece?

To obtain a replacement piece for your Homecrest furniture contact your dealer, as soon as you notice the piece is missing. In most cases the piece can be found at the dealer or they may even have a spare.

FAQs | Replacement Parts

replacements.homecrest.com

Q: Can I get replacement parts for my furniture?

Yes, parts for your Homecrest Outdoor Living™ furniture is available online at replacements.homecrest. com or you can visit a Homecrest Outdoor Living dealer near you. Just go to shop.homecrest.com to find a dealer near you.

Q: The strap on my chair is broken. What do I do now?

You can purchase replacement straps at any authorized Homecrest Outdoor Living $^{\text{TM}}$ dealer or online at replacements.homecrest.com.

Q: What is the difference between a disk cap and a glide?

A disk cap typically sits around the outside of a patio furniture chair, patio furniture table or chaise lounge leg. Disk caps are usually very shallow, no more than ½" deep. Disk caps were commonly used on very old wrought iron furniture that had a flat circular steel disk or washer, about the size of a silver half dollar, welded to the bottom of the leg. The disk cap would fit on to the OUTSIDE of the flat circular washer or disk. On the other hand, glides typically fit into the inside of the leg and have more depth or thickness.

Q: What is the height of disk caps?

The disk caps that we offer are approximately ¼" high. They are very shallow so they can snugly fit around the flat circular disks commonly welded to the bottom of very old wrought iron patio furniture.

Q: What is an end cap and where is it typically used?

An end cap is typically an ornamental piece that is used to cover the extrusion end or open end of a chair frame to give the chair a finished look. End caps are commonly used for sling style furniture. Each manufacturer uses a slightly different sling rail extrusion. Please check carefully before ordering to determine the correct end cap required. In addition, end caps should NOT be used as glides. They are not strong enough or thick enough to endure the wear and abrasion.

Q: Can I send you one of my old patio furniture parts so you can tell me what I need?

No, please. Our website offers a detailed description of the patio furniture repair parts we carry and should give you the information you need to identify you patio furniture replacement part, glide, end cap or common wear part. If you need a specific patio furniture replacement part, please contact your local outdoor patio furniture dealer.

Q: Homecrest Patio Furniture Replacement parts

Glides and end caps we have available can be ordered from the replacements.homecrest.com.

FAQs | Fabrics

replacements.homecrest.com

Q: What is the best type of fabric to use for outdoor cushions?

The best type of fabric to use for outdoor cushions is really your personal preference. All the outdoor fabrics we offer are strong, durable, and able to withstand the elements. If you are looking for a long lasting, easy to clean and durable fabric, then patio cushions made from PVC open weave mesh type fabrics are a great choice. If you want patio cushions with a softer feel and look elegant, enough for interior use, then Sunbrella brand outdoor fabrics are an excellent choice. Sunbrella is a well known name in outdoor fabrics. Made of solution-dyed acrylics, Sunbrella's UV-resistant color pigments are fully blended into the fibers. Sunbrella fabrics will keep looking great even under the harshest conditions. Sunbrella outdoor fabrics have a soft fell similar to spun cotton.

Q: Can I send you my own outdoor fabric so you can make my cushions?

Customer Own Material is acceptable through an authorized Homecrest Outdoor Living™ dealer. There is a \$10 per unit additional charge to cover the extra handling and the fabric must be 54″ wide.

Q: Do you sell outdoor cushion foam or outdoor thread?

We don't sell outdoor cushion foam, outdoor polyfill or outdoor thread on this website.

Q: How do I select fabric for slings, padded slings and cushions?

When ordering your new sling, padded sling and cushions for your older model Homecrest furniture, you will need to choose your front fabric and your back solid fabric/welt color. There are over 90 resilient fabrics to choose from for the front of your seating and nine solid back and welting colors to choose from to create a custom look for your new Homecrest Outdoor Living™ replacement slings, padded slings and cushions.

Q: How wide is the outdoor fabric for patio furniture cushions and patio chair slings? All outdoor fabric offered by Homecrest is 54" wide. A full bolt of outdoor fabric is typically 54" wide and approximately 50 yards in length.

Q: I want to replace my slings/cushions. What do I do if the same fabric isn't available?

Fabric manufacturers change their supplies every year to keep up with trends and consumer demand. It's always a great idea to update your look when replacing slings, padded slings and cushions, but if you only have one or two to replace you can always choose a complementary fabric to enhance the look of your set.

Q: What kind of fabric can be used for replacement slings?

Replacement sling fabric must support your weight when you sit on your patio sling chair or chaise. Only certain types of fabric can be used when making patio furniture slings. Using fabric such as Sunbrella outdoor furniture fabric is not advisable since this type of fabric does not have the strength to support your body weight when stretched across the frame of the patio chair or chaise lounge.

Q: What kind of material are replacement slings made of?

Designed for your distinctive life-style, our replacement slings fabrics meet the highest quality standards of the casual furniture industry. Our replacement sling fabric collection offers you a colorful selections of stripes, solids and elegant jacquard designs to give your outdoor patio furniture a distinctive look an feel. Using only the finest in American-made raw materials, our outdoor fabric collection includes top quality sling fabrics that will be strong, long lasting and durable, season after season. Woven from all-weather, vinyl-coated polyester yarn, our replacement sling fabric collection is the perfect fabric choice for replacement slings as well as outdoor patio cushions and patio umbrellas. With over 80 beautiful colors and designs to choose from, our sling fabrics offer extreme durability, and endless choices for you to mirror your own personal backyard style!

Q: How can I be sure the fabric will look good with my décor?

To ensure that your fabric selection matches your décor please see your local dealer to view the swatches in-person.

FAQs | Frames & Finishes

replacements.homecrest.com

Q: Can I have my Homecrest furniture refinished?

After a long lifespan you may want to update or refurbish your Homecrest furniture, powder coating is a great way to refinish the metal components of your furniture. To find someone in your area that can powder coat your furniture or for more information go to www.powdercoating.org.

Q: Is touch up paint available?

Yes, there are a number of touch up paints available for current and discontinued finishes. Check with your dealer or order touch up paints online at replacements.homecrest.com under Specialty Items in the product catalog.

Q: How do I apply a touch up paint to my aluminum frame?

If the finish becomes scratched or chipped, first sand the affected area lightly with fine steel wool or 400 to 600 grit sand paper for better paint adhesion. Wipe clean the area to be painted. Holding the can 8-10 inches away from the area, apply thin coats of paint, allowing ample time for paint to dry between coats. Do not try to cover the area with the first coat as it may result in the paint running, change in the surface texture or the gloss of the finish. Cover any adjacent areas to avoid overspray. A small amount of paint may be sprayed on a separate surface and using a small artist brush, cover the affected area.

If you are working with a finish that consists of multiple colors you may want to test on a piece of cardboard or other material. Start with the "base" coat, holding the can 8-10 inches away apply light coats and allow to dry 3-5 minutes. Next, maintaining the same distance, apply light spurts of the color until the desired look is achieved. If the area becomes too light, after the finish has dried, apply a light dusting of the base coat.

Q: How do I apply a touch up paint to my steel frame?

Where humidity is high, some corrosion is inevitable; catch it early. If corrosion has occurred, clean the area with Extend (found in most hardware stores) following manufacturer's instructions, or clean with naval jelly rust dissolver, let set for a few minutes and wipe clean. Repeat if necessary. Lightly sand the affected area with a fine steel wool or with 400 to 600 grit sand paper for better paint adhesion. Wipe clean the area to be painted. Holding the can 8-10 inches away from the area, apply thin coats of paint, allowing ample time for paint to dry between coats. Do not try to cover the area with the first coat as it may result in the paint running, change in the surface texture or the gloss of the finish. Cover any adjacent areas to avoid overspray.

For a small chip or scratch, spray a small amount of paint onto a separate surface and using a small artist brush, cover the affected area. If you are working with a finish that consists of multiple colors you may want to test on a piece of cardboard or other material. Start with the "base" coat, holding the can 8-10 inches away apply light coats and allow to dry 3-5 minutes. Next, maintaining the same distance, apply light spurts of the color until the desired look is achieved.

FAQs | Tables

replacements.homecrest.com

Q: If the glass on my table top breaks how do I get it fixed or replaced?

Currently Homecrest does not offer replacement glass, but you can find a local glass replacement vendor who can cut a new table top for you. We suggest 1/4" tempered glass similar to the thickness of many Homecrest table tops. It's also a good idea to get several estimates as prices will vary.

Care & Maintenance | Fabrics

replacements.homecrest.com

With Homecrest Outdoor Living you have a wide selection of high quality fabrics to choose from. The revolutionary fabrics available from Homecrest employ mildew inhibitors and UV stabilizers constructed for the ultimate look and feel. To keep your furniture looking as great as the day you purchased it, regular cleaning of the fabric is recommended. Review the following information to help you take care of your furniture and enjoy it for years to come.

General Information on Fabric Maintenance

The life of your fabric depends on how it is cared for and maintained. The use of certain sun blocks and suntan lotions, which can contain harsh chemicals, may permanently discolor or damage a fabric. To help keep your furniture from unnecessary wear store your cushions when not in use or to cover them with a breathable furniture cover. It is important to clean your products regularly and as promptly as possible after being exposed to outdoor lotions, debris and sprays.

PVC (Polyester Vinyl Coated) and Specialty Weave PVC Fabrics

For suntan lotion, oils and soiled cushions, use a solution of 1 cup of solid liquid detergent in warm water. If mildew is present, treat with a solution ratio of 1 cup chlorine bleach to 3 gallons of water, soaking the affected area if necessary. For other oils or grease, treat with rubbing alcohol or a degreaser. Berry juices, blood and wine should be cleaned with ammonia a strong liquid detergent and warm water. Always test the cleaning solution in an inconspicuous area for fade and color stability prior to washing. Always rinse the item being washed thoroughly to remove any of soap residues. Shake briskly to remove any excess moisture and allow to air dry.

Tip: Placing a cushion on its side will allow the water to drain faster and the cushion to dry faster. Never use a commercial washer or dryer to clean cushions or slings.

PVC or Polyester Vinyl Coated and Acrylic or Olefin Blended Fabrics

Clean any affected areas as soon as possible with a mild liquid soap and warm water. If the area remains slightly stained, add 1 cup of chlorine bleach to the cleaning solution and repeat the process, using a soft brush if necessary. Always rinse thoroughly, to remove any of soap residues. Shake briskly to remove any excess moisture and allow to air dry.

Tip: Placing a cushion on its side will allow the water to drain faster and the cushion to dry faster. Never use a commercial washer or dryer to clean cushions or slings.

100% Acrylic and Acrylic/Polyester Blended Fabrics

Using a mild liquid soap and warm water, spot clean the affected area. Use a soft brush or rub the affected area briskly to address the soiled area. For fabrics that are 100% Acrylic the use of ½ cup of chlorine beach to the mild soap solution may be used to treat mildew and more aggressive stains. Always rinse the item being washed thoroughly, to remove any of soap residues. Shake briskly to remove any excess moisture and allow to air dry.

Care & Maintenance | Frames

replacements.homecrest.com

Aluminum Frames

To maintain the appearance of your Homecrest Outdoor Living furniture, regular care and maintenance of the aluminum frames is recommended. Coordinate the care of frames with the amount of use or exposure to the elements or use conditions.

Cleaning - Wash or spray down the frames with clear water or with mild soap and water to remove dust, pollens, chemicals, salt water, dirt, etc. Avoid the use of any abrasive cleaners and power washers.

Maintenance - To maintain the finish of the painted surface apply a coat of clear liquid car wax at least once a year for additional protection from the outdoor elements.

Coastal Environments - Product that is in use in a coastal environment may experience additional demands on the surface finish due to the salt air. A weekly or biweekly cleaning of product is recommended to clean away any buildup of salt residue and the possibility of oxidation. Quarterly waxing of the finish is recommended, to maintain a strong finish that will withstand the demands of this type of environment.

Storage - If the climate of your area experiences freezing conditions do not store any product upside down. Moisture can accumulate in the frames and when frozen can crack, distort or break the frame tubing.

Steel Frames

Steels frames can be easily maintained and prompt attention to a scratch or chip prevents the exposure of steel to the elements. To maintain the appearance of your Homecrest Outdoor Living steel furniture, regular care of the frames is recommended. Coordinate the care of frames with the amount of use or exposure to the elements or use conditions.

Cleaning - Wash or spray down the frames with clear water or with mild soap and water to remove dust, pollens, chemicals, salt water, dirt, etc.

Maintenance - Apply a coat of clear liquid car wax at least once a year to protect the finish of your product.

Coastal Environments - Product that is in use in a coastal environment may experience additional demands on the surface finish due to the salt air. A weekly or biweekly cleaning of product is recommended to clean away any buildup of salt residue and the possibility of oxidation. Quarterly waxing of the finish is recommended, to maintain a strong finish that will withstand the demands of this type of environment.

Storage - If the climate of your area experiences freezing conditions do not store any product upside down. Moisture can accumulate in the frames and when frozen can crack, distort or break the frame tubing.

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